### Essential Instructions
Read before proceeding!

Brooks Instrument designs, manufactures and tests its products to meet many national and international standards. These products must be properly installed, operated and maintained to ensure they continue to operate within their normal specifications. The following instructions must be adhered to and integrated into your safety program when installing, operating and maintaining Brooks Instrument products.

- To ensure proper performance, use qualified personnel to install, operate, update, program and maintain the product.
- Read all instructions prior to installing, operating and servicing the product. If this instruction manual is not the correct manual, please see back cover for local sales office contact information. Save this instruction manual for future reference.

**WARNING:** Do not operate this instrument in excess of the specifications listed in the Instruction and Operation Manual. Failure to heed this warning may result in serious personal injury and/or damage to the equipment.

- If you do not understand any of the instructions, contact your Brooks Instrument representative for clarification.
- Follow all warnings, cautions and instructions marked on and supplied with the product.

**WARNING:** Prior to installation ensure this instrument has the required approval ratings to meet local and national codes. Failure to heed this warning can result in serious personal injury and/or damage to the equipment.

- Install your equipment as specified in the installation instructions of the appropriate instruction manual and per applicable local and national codes.
- Connect all products to the proper electrical and pressure sources.
- Operation: (1) Slowly initiate flow into the system. Open process valves slowly to avoid flow surges. (2) Check for leaks around the flow meter inlet and outlet connections. If no leaks are present, bring the system up to the operating pressure.
- Please make sure that the process line pressure is removed prior to service. When replacement parts are required, ensure that qualified people use replacement parts specified by Brooks Instrument. Unauthorized parts and procedures can affect the product's performance and place the safe operation of your process at risk. Look-alike substitutions may result in fire, electrical hazards or improper operation.
- Ensure that all equipment doors are closed and protective covers are in place to prevent electrical shock and personal injury, except when maintenance is being performed by qualified persons.

**WARNING:** For liquid flow devices, if the inlet and outlet valves adjacent to the devices are to be closed for any reason, the devices must be completely drained. Failure to do so may result in thermal expansion of the liquid that can rupture the device and may cause personal injury.

### European Pressure Equipment Directive (PED)

All pressure equipment with an internal pressure greater than 0.5 bar (g) and a size larger than 25mm or 1" (inch) falls under the Pressure Equipment Directive (PED).

- The Specifications Section of this manual contains instructions related to the PED directive.
- Products described in this manual are in compliance with EN directive 97/23/EC.
- All Brooks Instrument Flowmeters fall under fluid group 1.
- Products larger than 25mm or 1" (inch) are in compliance with PED category I, II or III.
- Products of 25mm or 1" (inch) or smaller are Sound Engineering Practice (SEP).

### European Electromagnetic Compatibility (EMC)

The Brooks Instrument (electric/electronic) equipment bearing the CE mark has been successfully tested to the regulations of the Electro Magnetic Compatibility (EMC directive 2004/108/EC).

Special attention however is required when selecting the signal cable to be used with CE marked equipment.

**Quality of the signal cable, cable glands and connectors:**

Brooks Instrument supplies high quality cable(s) which meets the specifications for CE certification.

If you provide your own signal cable you should use a cable which is overall completely screened with a 100% shield.

“D” or “Circular” type connectors used should be shielded with a metal shield. If applicable, metal cable glands must be used providing cable screen clamping.

The cable screen should be connected to the metal shell or gland and shielded at both ends over 360 Degrees.

The shield should be terminated to an earth ground.

Card Edge Connectors are standard non-metallic. The cables used must be screened with 100% shield to comply with CE certification.

The shield should be terminated to an earth ground.

For pin configuration: Please refer to the enclosed Instruction Manual.

### ESD (Electrostatic Discharge)

**CAUTION:** This instrument contains electronic components that are susceptible to damage by static electricity. Proper handling procedures must be observed during the removal, installation or other handling of internal circuit boards or devices.

**Handling Procedure:**

1. Power to unit must be removed.
2. Personnel must be grounded, via a wrist strap or other safe, suitable means before any printed circuit card or other internal device is installed, removed or adjusted.
3. Printed circuit cards must be transported in a conductive container. Boards must not be removed from protective enclosure until immediately before installation. Removed boards must immediately be placed in protective container for transport, storage or return to factory.

**Comments**

This instrument is not unique in its content of ESD (electrostatic discharge) sensitive components. Most modern electronic designs contain components that utilize metal oxide technology (NMOS, SMOS, etc.). Experience has proven that even small amounts of static electricity can damage or destroy these devices. Damaged components, even though they appear to function properly, exhibit early failure.
Dear Customer,

We appreciate this opportunity to service your flow measurement and control requirements with a Brooks Instrument device. Every day, flow customers all over the world turn to Brooks Instrument for solutions to their gas and liquid low-flow applications. Brooks provides an array of flow measurement and control products for various industries from biopharmaceuticals, oil and gas, fuel cell research and chemicals, to medical devices, analytical instrumentation, semiconductor manufacturing, and more.

The Brooks product you have just received is of the highest quality available, offering superior performance, reliability and value to the user. It is designed with the ever changing process conditions, accuracy requirements and hostile process environments in mind to provide you with a lifetime of dependable service.

We recommend that you read this manual in its entirety. Should you require any additional information concerning Brooks products and services, please contact your local Brooks Sales and Service Office listed on the back cover of this manual or visit www.BrooksInstrument.com

Yours sincerely,

Brooks Instrument
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1-1 Description

This document will describe the procedure for removing the existing 3809 Device description (DD) and installing the 3809G DD to the 475 HART Handheld (HH) using the SD card from the 475HH and the “Easy Upgrade Utility” program.

Once installed access to the HART commands are available for Model 3809G.

Equipment Needed: Computer with SD slot, 475 Handheld
2-1 Installation

This section contains the procedures for the installation of the 3809G DD.

a. Copy supplied 3809G DD files to location:

<Easy Upgrade Utility installation folder*>\MMI\Field Communicator Easy Upgrade Utility 3.6\PC Database\DD\HART\en

*note: the actual <Easy Upgrade Utility installation folder*> depends on original user installation of the Easy Upgrade Utility, e.g. C:\Program Files (x86)

b. Remove SD card from 475HH

c. Insert SD card into slot of computer

d. Make sure the SD card is recognized (a new drive should be visible in Windows Explorer)

e. Start “Easy Upgrade Utility”

f. Press “Connect” (2. Connect Card Reader; Connection type Card Reader)
Section 2 Installation

HART® Operation Manual - MT3809G

Installation and Operation Manual Supplement
X-VA-MT3809G-HART-eng
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g. This screen will be visible when connected:

![Image of the screen showing the upgrade utility]

h. Select "More Options"

![Image showing the option to select "More Options"]
i. Go to “DDs” option.

j. On the card reader look for DD named “Brooks Instrument 38xxVA Rev 1 DD1”

k. Check the box and select "Remove"

I. Check if DD "Brooks Instrument 38xxVA Rev 1 DD1” was removed
Section 2 Installation

m. Go to the PC data base and look for DD: “Brooks Instruments 38xxVA Rev 1 DD 2”

n. Check the box and answer YES to the pending question (Check an untested package?)

o. Press the “arrows” for transferring the DD to the card reader
p. Confirmation will be received when the new DD is installed on the card reader

q. DD can be seen in the card reader location
r. Select “Disconnect”

s. Remove the SD card from the computer

f. Install the SD card into the 475HH

u. HART communication with the model 3809G is now available
Section 3 Operation

3-1 Start Communication

a. Select “CONT”
3-2 Example - Access Process Variables:

3-3 Example - Verify Tag Number:
3-4 Example - Verify Engineering Units and Range

3-5 Example - Set Low Alarm to Enable:
LIMITED WARRANTY
Visit www.BrooksInstrument.com for the terms and conditions of our limited warranty.

BROOKS SERVICE AND SUPPORT
Brooks is committed to assuring all of our customers receive the ideal flow solution for their application, along with outstanding service and support to back it up. We operate first class repair facilities located around the world to provide rapid response and support. Each location utilizes primary standard calibration equipment to ensure accuracy and reliability for repairs and recalibration. The primary standard calibration equipment to calibrate our flow products is certified by our local Weights and Measures Authorities and traceable to the relevant International Standards.

Visit www.BrooksInstrument.com to locate the service location nearest to you.

START-UP SERVICE AND IN-SITU CALIBRATION
Brooks Instrument can provide start-up service prior to operation when required.
For some process applications, where ISO-9001 Quality Certification is important, it is mandatory to verify and/or (re)calibrate the products periodically. In many cases this service can be provided under in-situ conditions, and the results will be traceable to the relevant international quality standards.

CUSTOMER SEMINARS AND TRAINING
Brooks Instrument can provide customer seminars and dedicated training to engineers, end users and maintenance persons. Please contact your nearest sales representative for more details.

HELP DESK
In case you need technical assistance:
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Due to Brooks Instrument's commitment to continuous improvement of our products, all specifications are subject to change without notice.

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